



# *CeCe's Beauty Parlor: General Policies*

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## **Attention Prospective Natural Clients:**

*To ensure desirable results for each client, we ask that anyone with natural hair who is a new client, or has not had any salon services in over 4 months, to schedule a full-workup upon their initial visit. This workup will include an Olaplex Stand Alone Treatment, Hair and Scalp Detox, Steam Therapy Treatment, and Style. If unsure of needed services, please contact CeCe's Beauty Parlor for consultation.*

## **Late Arrivals:**

*In order to respect the time of both our clients and our staff, we ask you to arrive on time for your appointment. Clients arriving more than 15 minutes late will forfeit the original appointment and be rescheduled.*

## **Cancellations/Reschedulings:**

*We understand that emergencies happen. If you need to cancel your appointment, we simply ask that you notify us of any cancellations or reschedulings at least 24 hours prior to the appointment. If the booking was made on the same day, notify us at least 3 hours prior.*

## **Bookings:**

*All services must be predetermined prior to scheduled appointments. If unsure of desired service or unaware of specific needs, please contact CeCe's Beauty Parlor for a consultation by our service provider. Any additional services requested during appointments are not guaranteed and may result in a fee at the discretion of the service provider.*